

Crossland Closure

Frequently Asked Questions

Questions about the closure:

Why is Crosslands Surgery closing?

The Partners of Leeds City Medical Practice have always had the long-term ambition of purchasing and redeveloping the Crossland surgery site. We received approval to do this mid-2022. As the country recovers from covid, the costs of materials and redevelopment have escalated to such levels that this plan is no longer viable. We have informed the current owners of the building that we will not be proceeding with the purchase of the building, and they have subsequently given notice to the practice to vacate by 30th June 2023.

What will happen to the building?

The building is privately owned and the owners have put it on the market. The future use of the building will be dependent on the outcome of this sale.

Questions about registering:

I am a patient at Crossland Surgery, what will this mean for me?

All our patients are registered with Leeds City Medical Practice regardless of what site they tend to use or where they originally registered. All patients can access all the practice's services we deliver at our Parkside and Beeston Hill sites as they do now.

Questions about changes to services:

Will the opening hours change?

No, our practice is open: Monday – Friday, 8am – 6pm

You will also be able to get routine evening and weekend appointments through the extended access service as you can now.

Note we do close one afternoon a month, usually 10 months of the year for training as agreed with the NHS. These closure dates are published on our website. If you would like a list of the planned dates, please call and ask the practice – **0113 467 7500**.

Will any services change?

There are no planned changes to any services. You can access everything as you do now.

With the extra space we plan to use at Parkside we are hoping that we will be able to develop and offer more services locally to our patients in collaboration with other local practices and NHS services.

If I have any other questions that have not been answered here, where can I go?

If you have any further questions about the closure of Crossland Surgery, please email them to bhmp@nhs.net ideally by Wednesday 31st May 2023.

Alternatively, you can attend one of the public events – see below*:

We want to give you the opportunity to share your views about this closure so that we can consider them going forward and ensure you can access our services as easily as possible.

There are a number of ways you can share your views with us:

- **Fill in our online survey:** <https://leeds-city-medical.gpsurgery.net/crosslands-closure/>

Don't worry if you can't use online services; call our Patient Care Team on **0113 467 7500** and ask for a paper copy. We can also provide the survey in alternative formats on request.

- ***Come or join in one of our public events:**

We are holding two public events where you can find out more about our plans and share your views.

**Thursday 25th May 1-2pm IN PERSON TOP FLOOR BEESTON HILL -
Just Drop In – no need to book**

Tuesday 30th May 6-6.30pm ONLINE VIA MICROSOFT TEAMS If you would like to join the online event, please email bhmp@nhs.net to let us know and we will send you the joining link.

- **If you can't fill in the survey or join the public events:**

If you want to share your views but are unable to use the survey or join the meeting please ring our Patient Care Team on **0113 467 7500**, please choose **option 7, General Enquiries** and pass on your views to us through them.

Please note that you can find all this information on our website:

<https://leeds-city-medical.gpsurgery.net/crosslands-closure/>